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~April 20, 2004

Chairman Debra Taylor Tate
C/O Carol Timberlake
Manager Telecommunications
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

TH REGULATIONY AUTHORY (

04.0492

RE: Concord Telephone Company, Removal of Voice Mail Service

Dear Ms. Tate:

Please find enclosed the original and five copies of the following tariff pages:

Part II, First Revised Sheets 48.1, 48.3, 48.8

Second Revised Sheets 47.2, 48.2, 48.4, 48.5, 48.6, 48.7

Third Revised Sheet 47.1 Sixth Revised Sheet 46 Seventh Revised Sheet 47 Eighth Revised Sheet 48

The purpose of this filing is to remove Voice Mail Service from our tariff. This filing is made in accordance with the TRA's May 5, 2003 finding in Docket No. 03-00230 that voice mail is an information, rather than a telecommunications, service.

The proposed effective date is May 24, 2004. If you have any questions, please contact me at (608) 664-4153.

Sincerely

Kurt Hebgen

Administrator - Tariffs

Enclosures

cc: Bruce H Mottern

RECEIVED

APR 2 2 2004

TN REGULATORY AUTHORITY TELECOMMUNICATIONS DIVISION

525 JUNCTION ROAD MADISON, WI 53717

P O BOX 5158 MADISON, WI 53705-0158

CONCORD TELEPHONE EXCHANGE, INC.

Tennessee

Part II Sixth Revised Sheet 46 Cancels Fifth Revised Sheet 46

MISCELLANEOUS SERVICES AND EQUIPMENT

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ISSUED: April 22, 2004

EFFECTIVE: May 24, 2004

CONCORD TELEPHONE EXCHANGE, INC.

Tennessee

Part II
Seventh Revised Sheet 47
Cancels Sixth Revised Sheet 47

MISCELLANEOUS SERVICES AND EQUIPMENT

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ISSUED: April 22, 2004

EFFECTIVE: May 24, 2004

CONCORD TELEPHONE EXCHANGE, INC.

Part II
Third Revised Sheet 47.1

Tennessee

Cancels Second Revised Sheet 47.1

MISCELLANEOUS SERVICES AND EQUIPMENT

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ISSUED. April 22, 2004

BY: Paul E. Pederson, Vice - President

CONCORD TELEPHONE EXCHANGE, INC.

Second Revised Sheet 47.2 Cancels First Revised Sheet 47.2

Tennessee

MISCELLANEOUS SERVICES AND EQUIPMENT

(D)

Part II

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CONCORD TELEPHONE EXCHANGE, INC.

Part II Eighth Revised Sheet 48

Tennessee

Cancels Seventh Revised Sheet 48

MISCELLANEOUS SERVICES AND EQUIPMENT

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(D)

ISSUED: April 22, 2004

EFFECTIVE: May 24, 2004 BY: Paul E. Pederson, Vice - President

CONCORD TELEPHONE EXCHANGE, INC.

First Revised Sheet 48.1

Part II

Tennessee

Cancels Original Sheet 48.1

MISCELLANEOUS SERVICES AND EQUIPMENT

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ISSUED: April 22, 2004

CONCORD TELEPHONE EXCHANGE, INC.

Tennessee

Part II Second Revised Sheet 48.2 Cancels First Revised Sheet 48.2

MISCELLANEOUS SERVICES AND EQUIPMENT

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(D)

ISSUED: April 22, 2004 EFFECTIVE: May 24, 2004

CONCORD TELEPHONE EXCHANGE, INC.

Tennessee

Part II First Revised Sheet 48.3 Cancels Original Sheet 48.3

MISCELLANEOUS SERVICES AND EQUIPMENT

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CONCORD TELEPHONE EXCHANGE, INC.

Part II Second Revised Sheet 48.4

Tennessee

Cancels First Revised Sheet 48.4

EFFECTIVE: May 24, 2004

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MISCELLANEOUS SERVICES AND EQUIPMENT

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ISSUED April 22, 2004

CONCORD TELEPHONE EXCHANGE, INC.

Second Revised Sheet 48.5 Cancels First Revised Sheet 48.5

Tennessee

MISCELLANEOUS SERVICES AND EQUIPMENT

(D)

Part II

(D)

ISSUED: April 22, 2004

CONCORD TELEPHONE EXCHANGE, INC.

Part II Second Revised Sheet 48.6 Cancels First Revised Sheet 48.6

Tennessee

MISCELLANEOUS SERVICES AND EQUIPMENT

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(D)

ISSUED. April 22, 2004

CONCORD TELEPHONE EXCHANGE, INC.

Second Revised Sheet 48.7 Cancels First Revised Sheet 48.7

Tennessee

MISCELLANEOUS SERVICES AND EQUIPMENT

(D)

Part II

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ISSUED: April 22, 2004 EFFECTIVE: May 24, 2004

CONCORD TELEPHONE EXCHANGE, INC.

Tennessee

Part II First Revised Sheet 48.8 Cancels Original Sheet 48.8

MISCELLANEOUS SERVICES AND EQUIPMENT

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ISSUED: April 22, 2004

EFFECTIVE: May 24, 2004

